

The Tech Doesn't Matter

Leda Glyptis, 11:FS December 2019

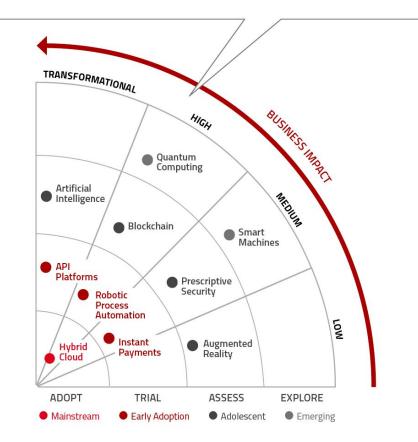
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The land of plenty...

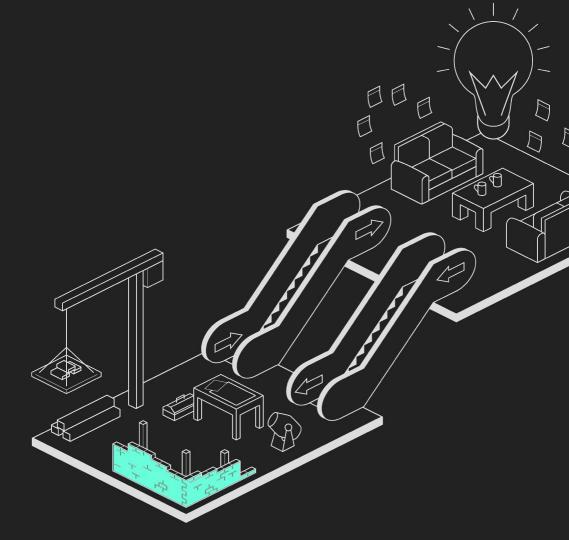
Navigating disruption beyond trend spotting: How can you tell what is significant for your business, in a crowded market, filled with loud futurists and confident startups?

From spectral endoscopy to VR

Ten disruptive technologies that will shape the future



So what?



In 2000, none of these existed



What will 2040 look like?

Billions are being spent each year trying to guess what lies ahead. Having felt the disruption of recent years, banks and FS players are spending time and money to find comfort in predictions and guesses of what may come next.

The answer is **We don't know** what lies ahead.

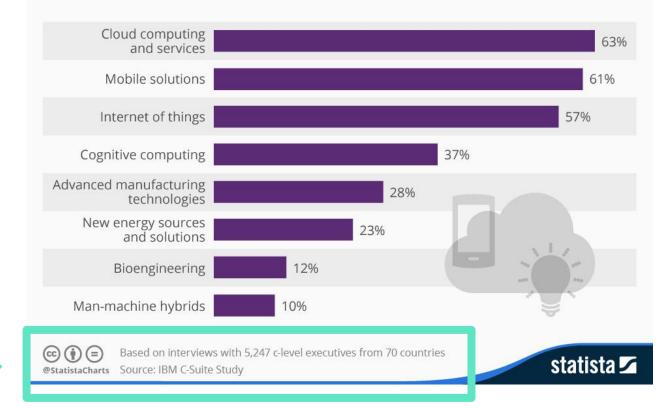
The answer is **We Cannot know** what lies ahead.

The answer is **We are yet to work out** what has already landed. Focus on that.

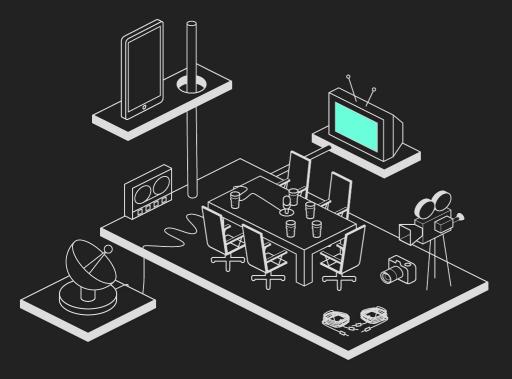
No one knows

These Technologies Will Shape the Near Future

% of CxOs thinking these technologies will be particularly important in the next 3-5 years



What we do know?



Building blocks of change



From connected homes to omni channel corporate banking strategies, it all starts with a device in your pocket.





Data is not the new oil, because oil is finite, volatile and understood.

Why Al won't help you







FS engagement with new technology is mostly 'side of desk' and part of a hedging effort. Making money is an afterthought when engaging with emerging tech. The fully loaded cost of experimentation is eye watering. And its ROI depressing.

Waiting is dangerous

There is no silver bullet. Trend spotting is overwhelming and trying to buy time with 'me too' marketing and cosmetic plays is distracting, expensive and of very little investment value while time passes. And opportunities expire.

The 'core' should not be 'what's left'.



Value is more than money

Value added - what you actually do

Value extracted - what you get paid

Value realized - what the client gets

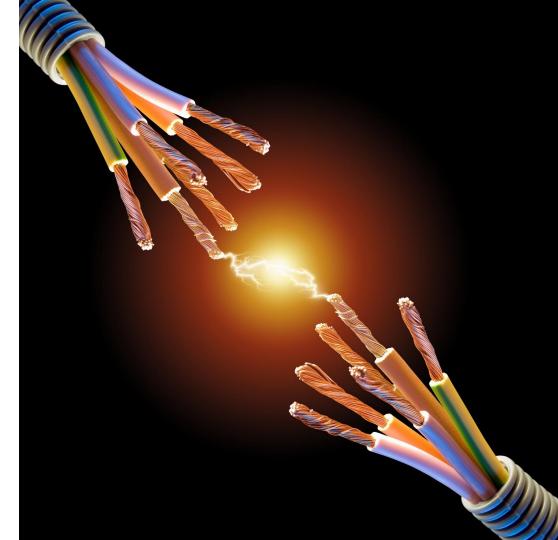


Getting the hard stuff right

Systems that do...

Inter pp(e)re biliti/ noun the ability of computer systems or software to exchange and make use of information.

Simple.

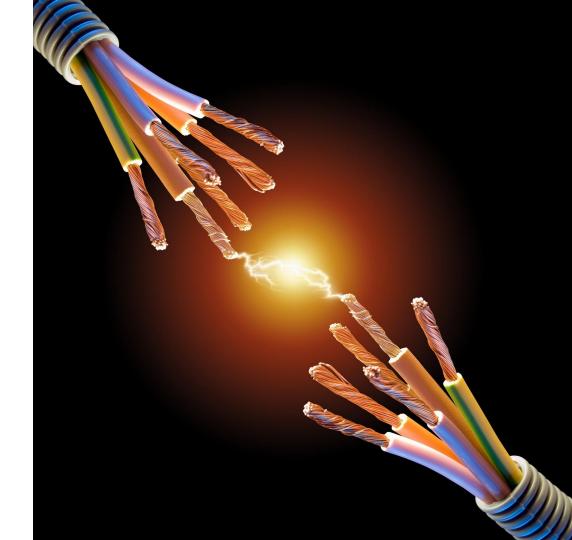


Systems that deliver...

Inter pp(e)re biliti/ noun the ability of computer systems or software to exchange and make use of information.

the ability to automatically interpret information exchanged, meaningfully and accurately, in order to produce useful results as defined by the end users of two or more systems.

Not so simple.



What is



Kubernetes when it's at home?

Kubernetes is an open-source container-orchestration system for automating deployment, scaling and management of containerized applications. It was originally designed by Google and is now maintained by the Cloud Native Computing Foundation.

And do you need to know?

You need to understand why, not what (unless you are the CTO).

Your real customer is the dev team: love your SDKs: transition **from UX to DX**

It's not about new tech, it's about new techies

How value travels in digital economies

\$

+

Technology without heart destroys us

What will you do next?



Thank you.

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